



## Water Works Success

A municipally owned water and wastewater utility retires mainframe AS/400 CIS utilizing SAP Data Services to improve the quality and access of preserved historical and current data for improved analysis with SAP BusinessObjects.

**Location:**  
Georgia

**Industry:**  
Utilities

**Products and Services:**  
Residential and Commercial Water  
and Waste Water

**Revenue:**  
\$70M+

**Solution:**  
SAP Data Integrator

**Implementation Partner:**  
Consultancy by Kingfisher, Inc.  
[www.kingfisherinc.com](http://www.kingfisherinc.com)  
1-877-531-4116  
[info@kingfisherinc.com](mailto:info@kingfisherinc.com)

### Situation and Challenges

- Migrating to new CIS platform and database systems
- 20+ years of historical and current information within AS/400, require 7 years for new CIS migration and storage and access of data beyond 7 years
- Single sign-on for BusinessObjects environment and applications
- Extensive data quality and access challenges
- Specific customer reporting from CIS data taking in excess of 6 hours to create

### Project Objective

- Migrate data from AS/400 keeping 7 years' current history for new CIS deployment
- Cleanse data for improved customer records and history accuracy
- Improve access and analysis through SAP BusinessObjects with CIS data
- Provide single sign-on access with BusinessObjects

### Solution Benefits

- Client's centralized finance team focused their time on evaluation and consolidation activities rather than data aggregation.
- Business units could measure their performance based on a standardized set of metrics.

### Why Kingfisher

- Deep knowledge in regulated industries and utilities area and are an invaluable SAP partner
- Client was looking for a partner who had experience retiring mainframe CIS data systems
- Client was looking for partner with expert SAP BusinessObjects and SAP Data Services capabilities.